

# Aquaholics Hamilton Limited – Terms & Conditions of Trade

<b>1. Definitions</b>			
1.1 "Aquaholics" means Aquaholics Hamilton Limited, its successors and assigns or any person acting on behalf of and with the authority of Aquaholics Hamilton Limited.		hidden pipes and wiring in walls hard rock barriers below the surface, iron reinforcing rods in concrete, or hidden pipes and wiring in walls etc) which are only discovered on commencement of the Works; or	8.6
1.2 "Client" means the person/s ordering the Works as specified in any invoice, document or order, and if there is more than one Client is a reference to each Client jointly and severally.		(d) in the event of increases to Aquaholics in the cost of labour or materials which are beyond Aquaholics' control.	8.7
1.3 "Works" means all Works or Materials supplied by Aquaholics to the Client at the Client's request from time to time (where the context so permits the terms 'Works' or 'Materials' shall be interchangeable for the other).	6.3	At Aquaholics' sole discretion a non-refundable deposit may be required.	
1.4 "Price" means the Price payable for the Works as agreed between Aquaholics and the Client in accordance with clause 6 below.	6.4	Time for payment for the Works being of the essence, the Price will be payable by the Client on the date/s determined by Aquaholics, which may be:	
<b>2. Acceptance</b>		(a) on completion of the Works; or	
2.1 The Client is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Client places an order for or accepts delivery of any Works.		(b) for certain approved Clients, due twenty (20) days following the end of the month in which a statement is posted to the Client's address or address for notices;	8.8
2.2 These terms and conditions may only be amended with Aquaholics' consent in writing and shall prevail to the extent of any inconsistency with any other document or agreement between the Client and Aquaholics.	6.5	(c) the date specified on any invoice or other form as being the date for payment; or	
2.3 If for any reason (including the discovery of asbestos, defective structures, or dangerous access to roofing) Aquaholics or its employees reasonably form the opinion that the Client's premises are not safe for the installation of Materials and/or provision of the Works to proceed, then Aquaholics shall be entitled to delay all Works (in accordance with the provisions of clause 7.2) until Aquaholics is satisfied that it is safe for the Works to proceed.	6.6	(d) failing any notice to the contrary, the date which is seven (7) days following the date of any invoice given to the Client by Aquaholics.	8.9
2.4 Where the Client instructs Aquaholics to perform any repairs or other Works contrary to Aquaholics' recommendation, or where the Client does not act upon any other advice or recommendation given by Aquaholics in relation to the Works, then Aquaholics shall require the Client or their agent to authorise commencement of the Works in writing. Aquaholics shall not be liable in any way whatsoever for any damages or losses that occur after any subsequent commencement of the works.	6.7	Any discounts applicable to the Price shall become null and void if payment is not made by the due date stated on the invoice and/or statement.	
2.5 The Client acknowledges and accepts that call out fees and travel charges apply to any Works performed by Aquaholics at the rates displayed on its website under the 'Rates' tab. The Client further acknowledges and accepts that Aquaholics' call out fees vary between plumbing/drainlaying services, gasfitting services, after hours call outs and call outs on statutory holidays and that there is a minimum charge of one (1) hour plus travel charges for all call outs. The call out fees and travel charges may change from time to time and, if so, Aquaholics' website will be updated to reflect such changes. The Client accepts that in addition to call out fees and travel charges, charges for parts and Materials will be additional.	7.1	Payment may be made by cash, cheque, bank cheque, electronic/online banking, credit card (plus a surcharge of up to two and a half percent (2.5%) of the Price), or by any other method as agreed to between the Client and Aquaholics.	8.10
2.6 The Client acknowledges that staff attending a call out may (at their discretion) require the call out fee and travel charges to be paid prior to any Works being commenced.	7.2	Unless otherwise stated the Price does not include GST. In addition to the Price, the Client must pay to Aquaholics an amount equal to any GST Aquaholics must pay for any supply by Aquaholics under this or any other agreement for the sale of the Materials. The Client must pay GST, without deduction or set-off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition, the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.	
<b>3. Electronic Transactions Act of 2002</b>	7.3	<b>Delivery of the Works</b>	
3.1 Electronic signatures shall be deemed to be accepted by either party providing that the parties have complied with Section 22 of the Electronic Transactions Act 2002 or any other applicable provisions of that Act or any Regulations referred to in that Act.	7.4	Subject to clause 7.2 it is Aquaholics' responsibility to ensure that the Works start as soon as it is reasonably possible.	
<b>4. Change in Control</b>	8.	The Works commencement date will be put back and the completion date extended by whatever time is reasonable in the event that Aquaholics claims an extension of time (by giving the Client written notice) where completion is delayed by an event beyond Aquaholics' control, including but not limited to any failure by the Client to:	
4.1 The Client shall give Aquaholics not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client and/or any other change in the Client's details (including but not limited to, changes in the Client's name, address, contact phone or fax number/s, or business practice). The Client shall be liable for any loss incurred by Aquaholics as a result of the Client's failure to comply with this clause.	8.1	(a) make a selection; or	
<b>5. Authorised Representatives</b>		(b) have the site ready for the Works; or	
5.1 Unless otherwise limited as per clause 5.2 the Client agrees that should the Client introduce any third party to Aquaholics as the Client's duly authorised representative, that once introduced that person shall have the full authority of the Client to order any Materials or Works on the Client's behalf and/or to request any variation to the Works on the Client's behalf (such authority to continue until all requested Works have been completed or the Client otherwise notifies Aquaholics in writing that said person is no longer the Client's duly authorised, representative).		(c) notify Aquaholics that the site is ready.	10.2
5.2 In the event that the Client's duly authorised representative as per clause 5.1 is to have only limited authority to act on the Client's behalf then the Client must specifically and clearly advise Aquaholics in writing of the parameters of the limited authority granted to their representative.	8.2	Aquaholics may deliver the Works by separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions.	
5.3 The Client specifically acknowledges and accepts that they will be solely liable to Aquaholics for all additional costs incurred by Aquaholics (including Aquaholics' profit margin) in providing any Works, Materials, Works or variation/s requested by the Client's duly authorised representative (subject always to the limitations imposed under clause 5.2 (if any)).	8.3	Any time or date given by Aquaholics to the Client is an estimate only. Aquaholics shall not be liable for any loss or damage whatsoever due to failure by Aquaholics to deliver the Works (or any part of them) promptly or at all, where due to circumstances beyond the reasonable control of Aquaholics.	11.1
<b>6. Price and Payment</b>		<b>Risk</b>	
6.1 At Aquaholics' sole discretion the Price shall be either:		If Aquaholics retains ownership of the Materials under clause 13 then:	11.2
(a) as indicated on invoices provided by Aquaholics to the Client in respect of Works performed or Materials supplied; or		(a) where Aquaholics is supplying Materials only, all risk for the Materials shall immediately pass to the Client on delivery and the Client must insure the Materials on or before delivery. Delivery of the Materials shall be deemed to have taken place immediately at the time that either:	
(b) Aquaholics' quoted Price (subject to clause 6.2) which shall be binding upon Aquaholics provided that the Client shall accept Aquaholics' quotation in writing within thirty (30) days.	8.4	(i) the Client or the Client's nominated carrier takes possession of the Materials at Aquaholics' address; or	
6.2 Aquaholics reserves the right to change the Price:		(ii) the Materials are delivered by Aquaholics or Aquaholics' nominated carrier to the Client's nominated delivery address (even if the Client is not present at the address).	12.1
(a) if a variation to the Materials which are to be supplied is requested; or		(b) Where Aquaholics is to both supply and install Materials then Aquaholics shall maintain a contract works insurance policy until the Works are completed. Upon completion of the Works, all risk for the Works shall immediately pass to the Client.	12.2
(b) if a variation to the Works originally scheduled (including any applicable plans or specifications) is requested; or		Notwithstanding the provisions of clause 8.1 if the Client specifically requests Aquaholics to leave Materials outside Aquaholics' premises for collection or to deliver the Materials to an unattended location then such materials shall always be left at the sole risk of the Client and it shall be the Client's responsibility to ensure the Materials are insured adequately or at all. In the event that such Materials are lost, damaged or destroyed then replacement of the Materials shall be at the Client's expense.	12.3
(c) where additional Works are required due to the discovery of hidden or unidentifiable difficulties (including, but not limited to, poor weather conditions, limitations to accessing the site, availability of machinery, safety considerations, prerequisite work by any third party not being completed, obscured building defects, change of design and/or specifications, hard rock barriers below the surface or iron reinforcing rods in concrete,	8.5	The Client acknowledges that Materials (including but not limited to paint, timber, granite, tiles & concrete) supplied may:	13.2
		(a) exhibit variations in shade, colour, texture, surface, finish, markings and may contain natural fissures, occlusions, lines, indentations and may fade or change colour over time, and	
		(b) expand, contract or distort as a result of exposure to heat, cold, weather; and	13.3
		(c) mark or stain if exposed to certain substances;	
		(d) and be damaged or disfigured by impact or scratching.	
		Where Aquaholics is required to install the Materials the Client warrants that the structure of the premises or equipment in or upon which these Materials are to be installed or erected is sound and will sustain the installation and work incidental thereto and Aquaholics shall not be liable for any claims, demands, losses, damages, costs and expenses howsoever caused or arising in connection with the installation and work incidental thereto.	
		Where the Client has supplied materials for Aquaholics to complete the Works, the Client acknowledges that he accepts responsibility for the suitability of purpose, quality and any faults inherent in the materials. Aquaholics shall not be responsible for any defects in the Works, any loss or damage to the Materials (or any part thereof), howsoever arising from the use of materials supplied by the Client.	
		The Client acknowledges that Aquaholics is only responsible for parts that are replaced by Aquaholics and that in the event that other parts/Materials, subsequently fail, the Client agrees to indemnify Aquaholics against any loss or damage to the Materials, or caused by the Materials, or any part thereof howsoever arising.	
		The Client acknowledges that the presence of plant or tree root growth and/or other blockages may indicate damaged pipework and therefore where Aquaholics is requested to merely clear such blockages, Aquaholics can offer no guarantee against recurrence or further damage. In the event of collapse during the pipe clearing process, Aquaholics will immediately advise the Client of the same and shall provide the Client with an estimate for the full repair of the damaged pipework.	
		The Client agrees that in the event that Aquaholics' drain/pipe unblocking equipment becomes lodged or stuck whilst cleaning any blockages in the line and/or is damaged on the Client's premises, the Client is responsible for the cost of repair, replacement and/or retrieval of said equipment.	
		In the event that the Client requests Aquaholics to provide temporary repairs, any such repair and/or installation shall be done at the Client's risk. Aquaholics shall accept no liability whatsoever for any resulting damage, indirect and/or consequential loss and/or expense incurred as a result of such action.	
		Any advice, recommendation, information, assistance or service provided by Aquaholics in relation to Materials or Works supplied is given in good faith, is based on Aquaholics' own knowledge and experience and shall be accepted without liability on the part of Aquaholics and it shall be the responsibility of the Client to confirm the accuracy and reliability of the same in light of the use to which the Client makes or intends to make of the Materials or Works.	
		<b>Access</b>	
		The Client shall ensure that Aquaholics has clear and free access to the worksite at all times to enable them to undertake the Works. Aquaholics shall not be liable for any loss or damage to the site (including, without limitation, damage to pathways, driveways and concreted or paved or grassed areas) unless due to the negligence of Aquaholics.	
		<b>Underground Locations</b>	
		Prior to Aquaholics commencing any work the Client must advise Aquaholics of the precise location of all underground services on the site and clearly mark the same. The underground mains & services the Client must identify include but are not limited to, electrical services, gas services, sewer services, pumping services, sewer connections, sewer sludge mains, water mains, irrigation pipes, telephone cables, fibre optic cables, oil pumping mains, and any other services that may be on site. Whilst Aquaholics will take all care to avoid damage to any underground services the Client agrees to indemnify Aquaholics in respect of all and any liability claims, loss, damage, costs and fines as a result of damage to services not precisely located and notified as per clause 10.1.	
		<b>Accuracy of Client's Plans and Measurements</b>	
		Aquaholics shall be entitled to rely on the accuracy of any plans, specifications and other information provided by the Client. The Client acknowledges and agrees that in the event that any of this information provided by the Client is inaccurate, Aquaholics accepts no responsibility for any loss, damages, or costs however resulting from these inaccurate plans, specifications or other information.	
		In the event the Client gives information relating to measurements and quantities of the materials required to complete the Works, it is the Client's responsibility to verify the accuracy of the measurements and quantities before the Client or Aquaholics places an order based on these measurements and quantities. Aquaholics accepts no responsibility for any loss, damages, or costs however resulting from the Client's failure to comply with this clause.	
		<b>Compliance with Laws</b>	
		The Client and Aquaholics shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may apply to the Works.	
		The Client shall obtain (at the expense of the Client) all licenses and approvals that may be required for the Works.	
		The Client agrees that the site will comply with any work health and safety laws relating to building/construction sites and any other relevant safety standards or legislation.	
		<b>Title</b>	
		Aquaholics and the Client agree that ownership of the Materials shall not pass until:	
		(a) the Client has paid Aquaholics all amounts owing to Aquaholics; and	
		(b) the Client has met all of its other obligations to Aquaholics.	
		Receipt by Aquaholics of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.	
		It is further agreed that:	
		(a) until ownership of the Materials passes to the Client in accordance with clause 13.1 that the Client is only a bailee of the Materials and	
		(b) unless the Materials have become fixtures must return the Materials to Aquaholics on request.	
		(c) the Client holds the benefit of the Client's insurance of the Materials on trust for Aquaholics and must pay to Aquaholics the proceeds of any insurance in the event of the Materials being lost, damaged or destroyed.	
		(d) the production of these terms and conditions by Aquaholics shall be sufficient evidence of Aquaholics' rights to receive the insurance proceeds direct from the insurer without the need for any person dealing with Aquaholics to make further enquiries.	
		(e) the Client must not sell, dispose, or otherwise part with possession of the Materials other than in the ordinary course of business and for market value. If the Client sells, disposes or parts with possession of the Materials then the Client must hold	

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	the proceeds of any such act on trust for Aquaholics and must pay or deliver the proceeds to Aquaholics on demand.	rectify or repair any defect without Aquaholics' express approval; and	reporting agency for the purposes of providing or obtaining a credit reference, debt collection or notifying a default by the Client.
(f)	the Client should not convert or process the Materials or intermix them with other goods but if the Client does so then the Client holds the resulting product on trust for the benefit of Aquaholics and must sell, dispose of or return the resulting product to Aquaholics as it so directs. unless the Materials have become fixtures the Client irrevocably authorises Aquaholics to enter any premises where Aquaholics believes the Materials are kept and recover possession of the Materials.	(e) the Materials are returned in the condition in which they were delivered and with all packaging material, brochures and instruction material in as new condition as is reasonably possible in the circumstances.	24.2 Where the Client is an individual the authorities under clause 24.1 are authorities or consents for the purposes of the Privacy Act 1993.
(g)	Aquaholics may recover possession of any Materials in transit whether or not delivery has occurred.	18.2 Returned Materials may (at Aquaholics' sole discretion), incur restocking and handling fees.	24.3 The Client shall have the right to request Aquaholics for a copy of the information about the Client retained by Aquaholics and the right to request Aquaholics to correct any incorrect information about the Client held by Aquaholics.
(h)	The Client shall not charge or grant an encumbrance over the Materials nor grant nor otherwise give away any interest in the Materials while they remain the property of Aquaholics.	18.3 Non-stocklist items or Materials made or modified to the Client's specifications are under no circumstances acceptable for credit or return.	<b>25. Construction Contract Act 2002</b>
(i)	Aquaholics may commence proceedings to recover the Price of the Materials sold notwithstanding that ownership of the Materials has not passed to the Client.	<b>19. Warranties</b>	25.1 The Client hereby expressly acknowledges that:
<b>14. Personal Property Securities Act 1999 ("PPSA")</b>		19.1 If the Client not manufactured by Aquaholics, the warranty shall be the current warranty provided by the manufacturer of the Materials. Aquaholics shall not be bound by nor be responsible for any term, condition, representation or warranty other than that which is given by the manufacturer of the Materials.	(a) Aquaholics has the right to suspend work within five (5) working days of written notice of its intent to do so if a payment claim is served on the Client, and:
14.1 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that:		19.2 To the extent permitted by statute, no warranty is given by Aquaholics as to the quality or suitability of the Materials for any purpose and any implied warranty is expressly excluded. Aquaholics shall not be responsible for any loss or damage to the Materials, or caused by the Materials, or any part thereof however arising.	(i) the payment is not paid in full by the due date for payment and no payment schedule has been given by the Client; or
(a) these terms and conditions constitute a security agreement for the purposes of the PPSA; and		<b>20. Consumer Guarantees Act 1993</b>	(ii) a scheduled amount stated in a payment schedule issued by the Client in relation to the payment claim is not paid in full by the due date for its payment; or
(b) a security interest is taken in all Materials and/or collateral (account) – being a monetary obligation of the Client to Aquaholics for Works that have previously been supplied and that will be supplied in the future by Aquaholics to the Client.		20.1 If the Client is acquiring Materials for the purposes of a trade or business, the Client acknowledges that the provisions of the Consumer Guarantees Act 1993 do not apply to the supply of Materials by Aquaholics to the Client.	(iii) the Client has not complied with an adjudicator's notice that the Client must pay an amount to Aquaholics by a particular date; and
14.2 The Client undertakes to:		<b>21. Default and Consequences of Default</b>	(iv) Aquaholics has given written notice to the Client of its intention to suspend the carrying out of construction work under the construction contract.
(a) sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which Aquaholics may reasonably require to register a financing statement or financing change statement on the Personal Property Securities Register;		21.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at Aquaholics' sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.	(b) If Aquaholics suspends work, it:
(b) indemnify, and upon demand reimburse, Aquaholics for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register or releasing any Materials charged thereby;		21.2 If the Client owes Aquaholics any money the Client shall indemnify Aquaholics from and against all costs and disbursements incurred by Aquaholics in recovering the debt (including but not limited to internal administration fees, legal costs on a solicitor and own client basis, Aquaholics' collection agency costs, and bank dishonour fees).	(i) is not in breach of contract; and
(c) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Materials and/or collateral (account) in favour of a third party without the prior written consent of Aquaholics; and		21.3 Further to any other rights or remedies Aquaholics may have under this contract if a Client has made payment to Aquaholics by credit card, and the transaction is subsequently reversed, the Client shall be liable for the amount of the reversed transaction, in addition to any further costs incurred by Aquaholics under this clause 21, where it can be proven that such reversal is found to be illegal, fraudulent or in contravention to the Client's obligations under this agreement.	(ii) is not liable for any loss or damage whatsoever suffered, or alleged to be suffered, by the Client or by any person claiming through the Client; and
(d) immediately advise Aquaholics of any material change in its business practices of selling Materials which would result in a change in the nature of proceeds derived from such sales.		<b>21.4</b> Without prejudice to any other remedies, Aquaholics may have, if at any time the Client is in breach of any obligation (including those relating to payment) under these terms and conditions Aquaholics may suspend or terminate the supply of Works to the Client. Aquaholics will not be liable to the Client for any loss or damage the Client suffers because Aquaholics has exercised its rights under this clause.	(iii) is entitled to an extension of time to complete the contract; and
14.3 Aquaholics and the Client agree that nothing in sections 114(1)(a), 133 and 134 of the PPSA shall apply to these terms and conditions.		<b>21.5</b> Without prejudice to Aquaholics' other remedies at law Aquaholics shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to Aquaholics shall, whether or not due for payment, become immediately payable if:	(iv) keeps its rights under the contract including the right to terminate the contract; and may at any time lift the suspension, even if the amount has not been paid and an adjudicator's determination has not been complied with.
14.4 The Client waives its rights as a debtor under sections 116, 120(2), 121, 125, 126, 127, 129, 131 and 132 of the PPSA.		(a) any money payable to Aquaholics becomes overdue, or in Aquaholics' opinion the Client will be unable to make a payment when it falls due;	(c) If Aquaholics exercises the right to suspend work, the exercise of that right does not:
14.5 Unless otherwise agreed to in writing by Aquaholics, the Client waives its right to receive a verification statement in accordance with section 148 of the PPSA.		(b) the Client becomes insolvent or bankrupt, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or	(d) affect any rights that would otherwise have been available to Aquaholics under the Contractual Remedies Act 1979; or
14.6 The Client shall unconditionally ratify any actions taken by Aquaholics under clauses 14.1 to 14.5.		(c) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.	(e) enable the Client to exercise any rights that may otherwise have been available to the Client under that Act as a direct consequence of Aquaholics suspending work under this provision.
<b>15. Security and Charge</b>		<b>22. Cancellation</b>	<b>General</b>
15.1 In consideration of Aquaholics agreeing to supply the Materials, the Client charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Client either now or in the future, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).		22.1 Aquaholics may cancel any contract to which these terms and conditions apply or cancel delivery of Works at any time before the Works are commenced by giving written notice to the Client. On giving such notice Aquaholics shall repay to the Client any sums paid in respect of the Price, less any amounts owing by the Client to Aquaholics for Works already performed. Aquaholics shall not be liable for any loss or damage whatsoever arising from such cancellation.	The failure by Aquaholics to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect Aquaholics' right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired. These terms and conditions and any contract to which they apply shall be governed by the laws of New Zealand and are subject to the jurisdiction of the Tauranga Courts of New Zealand.
15.2 The Client indemnifies Aquaholics from and against all Aquaholics' costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising Aquaholics' rights under this clause.		22.2 In the event that the Client cancels the delivery of Works, the Client shall be liable for any and all loss incurred (whether direct or indirect) by Aquaholics as a direct result of the cancellation (including, but not limited to, any loss of profits).	Aquaholics shall be under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by Aquaholics of these terms and conditions (alternatively Aquaholics' liability shall be limited to damages which under no circumstances shall exceed the Price of the Works).
15.3 The Client irrevocably appoints Aquaholics and each director of Aquaholics as the Client's true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 15 including, but not limited to, signing any document on the Client's behalf.		22.3 Cancellation of orders for products made and/or modified to the Client's specifications, or for non-stocklist items, will not be accepted once production has commenced, or an order has been placed.	The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by Aquaholics nor to withhold payment of any invoice because part of that invoice is in dispute.
<b>16. Client's Disclaimer</b>		<b>23. Dispute Resolution</b>	Aquaholics may license or sub-contract all or any part of its rights and obligations without the Client's consent.
16.1 The Client hereby disclaims any right to rescind, or cancel any contract with Aquaholics or to sue for damages or to claim restitution arising out of any inadvertent misrepresentation made to the Client by Aquaholics and the Client acknowledges that the Works are bought relying solely upon the Client's skill and judgment.		23.1 All disputes and differences between the Client and Aquaholics touching and concerning this agreement shall be referred to arbitration under a single arbitrator agreed upon by both parties, or failing agreement, by two arbitrators (one to be appointed by each party) and their umpire (appointed by them prior to arbitration), such arbitration to be carried out in accordance with provisions of the Arbitration Act 1996.	The Client agrees that Aquaholics may amend these terms and conditions at any time. If Aquaholics makes a change to these terms and conditions, then that change will take effect from the date on which Aquaholics notifies the Client of such change. The Client will be taken to have accepted such changes if the Client makes a further request for Aquaholics to provide any Works to the Client.
<b>17. Defects</b>			Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other events beyond the reasonable control of either party.
17.1 The Client shall inspect the Materials/Works on delivery and shall immediately upon discovery and in any case within thirty (30) days of delivery (time being of the essence) notify Aquaholics of any alleged defect, shortage in quantity, damage or failure to comply with the description or quote. The Client shall afford Aquaholics an opportunity to inspect the Materials within a reasonable time following delivery if the Client believes the Materials/Works are defective in any way. If the Client shall fail to comply with these provisions the Materials/Works shall be presumed to be free from any defect or damage. For defective Materials, which Aquaholics has agreed in writing that the Client is entitled to reject, Aquaholics' liability is limited to either (at Aquaholics' discretion) replacing the Materials or repairing the Materials.			26.7 The Client warrants that it has the power to enter into this agreement and has obtained all necessary authorisations to allow it to do so, it is not insolvent and that this agreement creates binding and valid legal obligations on it.
17.2 Aquaholics shall not be liable for any consequential loss or damage which may be attributed to the Client's failure to notify Aquaholics of any alleged defect immediately upon discovery of such defect.			
<b>18. Returns</b>			
18.1 Returns will only be accepted provided that:			
(a) the Client has complied with the provisions of clause 17.1; and			
(b) Aquaholics has agreed in writing to accept the return of the Materials; and			
(c) the Materials are returned at the Client's cost within thirty (30) days of the delivery date; and			
(d) Aquaholics will not be liable for Materials which have not been stored or have been used in an improper manner, and/or where any attempt has been made to modify the Materials, and/or			